

## PMQ

### Remarks, Terms & Conditions of "Year of Dragon" Phone Strap Redemption

1. This giveaway (hereinafter referred to as the "Event") is organized by PMQ (hereinafter referred to as the "Company").
2. Customers must spend HK\$88 or above in a single transaction at PMQ stores during this Event and present same-day receipts to participate. Eligible receipts refer to the original copy of machine-printed receipts for a single transaction valued at HK\$88 or more by cash or electronic payment (including credit cards, debit cards, EPS, Apple Pay, Android Pay, Samsung Pay, Alipay, WeChat Pay, Tap & Go and Octopus cards) from PMQ stores. Duplicate, photocopied, and splitting of receipts are NOT accepted.
3. Each valid receipt can be used to redeem once only. Limited daily quotas are available on a first-come-first-served basis.
4. The promotion period is from 2 to 18 February 2024 (11:00 - 18:00). Sales transactions and reward redemption must fall on same day. Eligible participants must redeem their gifts at the designated location in the designated period. If the eligible participants fail to claim the gift in the designated period, it will be deemed as giving up and the company is not responsible for any reissue of the gift.
5. All gifts are not exchangeable or redeemable for cash or other goods, services, or offers under any circumstances.
6. Gifts are subject to actual forms, and promotional pictures are for reference only.
7. Once the gift is collected, if it is damage, lost or stolen, the company will not reissue it. During the process of redeeming the gift, an immediate inspection is required. If any damage is detected, the participant is entitled to request an immediate replacement.
8. The Company will not be responsible for any accidents and/or incidents that occur during the collection and use of gifts. The Company is not a supplier of gifts. All gifts are provided by third-party suppliers ("Suppliers"), and the quality of the gifts is also the responsibility of the Suppliers. The Company does not make any representation or warranty regarding the quality or suitability of gifts for this event. Under no circumstances shall eligible participants make any claims against the Company regarding prize delivery, maintenance, and/or other matters related to the gifts. The Company does not assume any responsibility for contacting the relevant Suppliers.
9. The Company reserves the right to change these terms and conditions or cancel/change the content of this activity without prior notice and without assuming any responsibility.
10. By participating in this Event, participants agree to and accept the terms and conditions of the Event.
11. In case of any dispute, the final decision of PMQ Management Co. Ltd shall prevail. If participants have any questions, please email to [info@pmq.org.hk](mailto:info@pmq.org.hk)